

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Dead Body Transport Permission

Moi Services Website
User Manual



1. Access to the Service:

Select **Dead Body Transport Permission** service from policing services list then click on **Start Service** button.

The screenshot displays the E-Services portal interface. At the top, there is a navigation bar with 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES' in English, and 'العربية' in Arabic. Below this, a breadcrumb trail shows 'Policing Services' and 'Other Services'. An 'Action Center' section at the top lists three pending notifications: 'File Criminal Reports' (two instances) and 'File Financial Reports (no...)'. A search bar is located below the notifications. The main content area is titled 'POLICING SERVICES' and features a horizontal menu with categories: 'Traffic Services', 'Certificate Services', 'CID Fines', 'Financial Cases', 'Smart Incidents', 'Other Services', and 'Public Services'. The 'Other Services' category is highlighted with a red box. Underneath, the 'Policing Services' sub-category is selected, showing two service cards: 'Dead Body Transport Permission' and 'Parties And Events Permits'. The 'Dead Body Transport Permission' card is highlighted with a red box, and its 'Start Service' button is also highlighted with a red box. The 'Parties And Events Permits' card also has a 'Start Service' button.



6. Service Steps:

1. To apply for new permit click on **new request** button shown in the attached photo.

Dead Body Transport Permission

Service Description
In this service, you can request to issue a dead body transfer permit and follow-up on previous submitted requests.

[+ New Request](#)

Permit Info.

Application Number 220180263705	Application Date 13/01/2022
Status Entered	Death Person Unified ID 123456789
Dead Person Name WILLEM JASON MCLAREN	Death person MOH ID 123456789
From Emirate Abu Dhabi	To Emirate Sharjah
Unit Security Affairs Section	Email Address ghadah@q-pros.com
Mobile Number 0565914014	Submitted By RASHED MURAD IBRAHIM EZZ AT ALBLOOSHI

Next Step
إستكمال الطلب وإرساله

[Edit](#)

Permit Info.

Application Number 220128573701	Application Date 09/01/2022
Status Entered	Death Person Unified ID 123456
Dead Person Name ونيمه احمد شيقة	Death person MOH ID 123456
From Emirate Abu Dhabi	To Emirate
	Unit قسم شؤون التحقيق
Email Address ghadah@q-pros.com	Mobile Number 0565914014
Submitted By RASHED MURAD IBRAHIM EZZ AT ALBLOOSHI	

Next Step
إستكمال الطلب وإرساله

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2. Add required application information then click on **Next** button.

Service Description
In this service, you can issue dead body transfer permit.

Progress Percentage
25%

Name **MOHAMMAD MARUF ELSAYED** Unified ID **14325912**

[Applications Inquiry](#)

Application Info. Attachments Application Status

Step: Application Info.

Mobile Number*
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

Email*
ex. email@email.com

Death Person Unified ID*
Only numbers are allowed

Death Person MOH ID*
Only numbers are allowed

From Emirate*

Unit*

To Emirate*

Next

3. A confirmation message will appear,click on **YES** button to confirm submitting your application.

Confirmation X

Are you sure you want to submit this application?



4. Upload the death certificate, then click on **next** button

Application Info. Attachments Application Status

Step: Attachments

Image should be less than 2048 KB (2 MB) in size and of JPG/JPEG/PNG types only.

Death Certificate *

Upload

Next

5. Your application number will be displayed, you can use it to track your application status

Application Info. Attachments Tracking Info.

Step: Online Payment

No fees required for this service

Application Number 202006000062

This Application number is for tracking your application, You will be notified with any updates.
For further assistance please contact us on 8005000 or through our email smart@moi.gov.ae



6. Add your rating of the service through the customer pulse survey screens shown below.

The screenshot shows the 'Customer Pulse Survey' interface. At the top left is the United Arab Emirates emblem. At the top right is the 'نبراس' (Nibras) logo with the text 'نبراس المتعامل' and 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a 7-point star rating scale. The first star is selected. Below the scale are the labels 'Extremely Dissatisfied' and 'Extremely Satisfied'. At the bottom center is a 'Next' button.

The screenshot shows the 'Customer Pulse Survey' interface for providing feedback. At the top right is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Is there anything else you would like to share with us?'. Below the question is a large text input area. Below the input area is a character count: '2000 characters left'. Below the character count is a prompt: 'Kindly provide your mobile number or Email for follow up'. Below the prompt is a text input field. At the bottom are two buttons: 'Previous' and 'Submit'.